



City of Tuttle

A SMALL COMMUNITY, WELL CONNECTED.

Managing Ambiguity During a Pandemic: A Municipal Perspective

Tim Young, City Manager



ABOUT TUTTLE

- Southwest OKC Metro
- 7,600 population and growing
- Bedroom community, most working adults leave town for work daily
- Charter/Home-Rule
- Council-Manager Form of Government
- Full-service government
- 65 full-time employees
 - + part-time + temporary + volunteers

SERVICES THAT INVOLVE GOING INTO HOMES & BUSINESSES



City of Tuttle

- Natural Gas
- Fiber
- Fire/EMS
- Police
- Building Inspections



WE KNOW HOW TO RESPOND TO DISASTERS THIS IS DIFFERENT

- Lack of information
- Political
- Who's in charge?
- We had not planned for this





WE MUST PROVIDE SERVICES

- Stay-at-home orders = more daytime residents
- Small staffing levels means a quarantining event can shut down an entire department
- Demand for our services increases





OVERALL OPERATIONS

- Minimize contact
 - Work remotely if possible
 - Separate vehicles
 - Meet/communicate electronically as much as possible
- Daily temperature checks + symptom questioning for anyone entering City facilities
- Provide PPE
- Disinfect work areas frequently





CHANGES TO ENTERING A HOME

- Only enter homes on a MUST ENTER basis
- Verify with dispatch the address is not on the Health Department's current case list (only public safety can view the list due to HIPPA and other privacy laws)
- Verify with the homeowner on the phone no one within the home is positive, quarantined, or otherwise experiencing symptoms
- Wear appropriate PPE
- Minimize time within the home and interacting with the residents





EVOLUTION OF TUTTLE'S RESPONSE

- Political support weakened
- Time to reopen
- Evolving guidance from OK Dept of Health and CDC
- Administrative Directives amended/updated
- Exposure and positive test issues became reality
- All situations are unique
- BE FLEXIBLE!



QUESTIONS



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